

4. What do you mean by Code of Discipline and Standing Order ? (10)

OR

What is Industrial Conflict and how it needs to be tackled ?

5. Write short notes on any **two** :— (5×2=10)
- (a) Grievance Handling Procedure.
 - (b) Strikes and Lock Out
 - (c) Labour Courts
 - (d) Industrial Tribunal.

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EHU402

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID : 3986

Roll No.

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B.Tech.

(SEM. IV) THEORY EXAMINATION 2011-12

INDUSTRIAL SOCIOLOGY

Time : 2 Hours

Total Marks : 50

- Note :—** (1) Attempt **all** questions, each question carries equal marks.
(2) Marks are written on the right side of the questions.

1. What is the reason and how did Industrial Sociology develop in our country ? (10)

OR

What is the nature and scope of Industrial Sociology ?

2. What is the meaning of Domestic system ? Describe in detail. (10)

OR

What is the Manorial or Feudal system ? How did Industrialization help the business ?

3. Describe the Industrial Poling Resolution-1956 in detail. (10)

OR

What are causes of grievance and how to find the existing grievance in the organization ?